Setting Up KidiConnect™: Unlock KidiConnect™

With KidiConnect™, kids can use their KidiBuzz™ to send messages to a parent-approved list of contacts. But you have to unlock KidiConnect™ on your child’s device first. You will automatically be prompted to unlock KidiConnect™ on your child’s device when you register it.

If you skipped this part during registration, then follow the instructions below to unlock KidiConnect™ later on.

Step 1: First, touch the avatar in the upper left corner of your child’s Home screen, then touch the Parents icon to enter Parent Settings.

Step 2: Select "My Child's Profile" from the Parent Settings menu.

Step 3: Check the circle that says "Unlock KidiConnect for My Child" then touch the checkmark in the top right corner.

Step 4: Scroll to the bottom of the next page and tap the checkbox to confirm that you agree to the Terms and Conditions. Then touch “Continue.”

Step 5: Because of a federal law known as the Children’s Online Privacy Protection Act (COPPA), we must obtain verifiable parental consent before we can allow your child to use the KidiConnect™ service. First, read the details about VTech’s policies with regards to your child’s personal information. Then, touch “I Agree” to give your consent.

Step 6: Next, we must verify that the consent you’re providing is being given by an adult (also a requirement of COPPA) by processing a $0.50 charge to your credit card. Input your credit card information and touch "Pay Now". (We will not store your credit card information.)

Step 7: A screen will appear to confirm that your credit card payment has been processed.

Step 8: KidiConnect™ is now unlocked on your child’s device. You still need to install the KidiConnect™ app on a mobile device so you can finish setting up profiles for yourself and your child, manage your child’s contacts, and communicate with your child. For help setting up the KidiConnect™ app on your smartphone or tablet, see the tutorial: How do I set up KidiConnect™ on a smartphone or tablet?
Setting Up KidiConnect™: KidiConnect™ Smartphone Setup

KidiConnect™ is compatible with the following smartphones:
- iPhone 5 or above with iOS 8 or above
- Android smartphones with Android 4.4 or above and a suggested resolution of 800x480 or above

Tables that meet the operating system requirements can also be used. The display is not optimized for a tablet, so some graphical elements may appear out of alignment.

Step 1: You'll need to install the KidiConnect™ app on a mobile device so you can use it to manage your child's profile and contacts, and communicate with your child.

First, download the app from the App Store or Google Play. You can find it by searching for “KidiConnect” in either store, or check your email for a welcome message from VTech with links to download the app.

Note: Please unlock KidiConnect™ on your child's KidiBuzz™ before setting it up on a mobile device. See the tutorial: How do I unlock KidiConnect™ on my child's KidiBuzz™? if you need help.

Step 2: Once you've downloaded and installed the app on your mobile device, touch “Sign In” to sign in to your Learning Lodge* account.

Step 3: Enter your Learning Lodge* account email address and password on the next screen, then touch the “Sign In” button.

Step 4: Now it's time to create your profile. Touch the pencil icon to edit your name.

Step 5: Use the onscreen keyboard to enter your name. To make it easier for others to recognize you, we recommend using your first and last name as your name.

Step 6: Return to the “Create My Profile” page and touch the camera icon to edit your profile picture.

Step 7: Touch the left and right arrows to choose a costume.

Step 8: If you want to use a photo in your profile, touch the camera icon.
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Step 9: Touch the shutter icon to take a photo or touch the album icon to choose a photo from your album.

Step 10: If you prefer to use one of the default avatar selections, touch the avatar icon.

Step 11: Then touch an avatar to choose it.

Step 12: Once you're satisfied with your profile, touch “OK” to move on.

Step 13: Next, you'll be asked to set up your child's profile. Follow the same steps to edit your child's profile name and image and touch “OK” when you're done.

Step 14: Once you've finished setting up your profiles, you'll be asked if you want to invite any family members to chat with your child. Select “Yes” if you'd like to do that now or “Later” to do it another time.

Note: If you'd like to add a second parent to your family, you will need to invite them like any other family member.

Step 15: If you selected “Yes”, choose how you would like to send the invitation, then follow the steps you would normally follow for the type of message you selected.
Setting Up KidiConnect™: KidiConnect™ Edit Profile

Step 1: To update your profile, first select “Settings” from the top menu bar of the KidiConnect™ smartphone app. Then touch the “Edit Profile” link.

Step 2: This will open the “Edit Profile” page. Touch the pencil icon if you want to edit your name.

Step 3: Use the onscreen keyboard to edit your name. To make it easier for others to recognize you, we recommend using your first and last name as your name.

Step 4: If you want to edit your profile image, touch the camera icon.

Step 5: If you want to use a photo in your profile, touch the camera icon.

Step 6: Touch the shutter icon to take a photo or touch the album icon to choose a photo from your album.

Step 7: If you prefer to use one of the default avatar selections, touch the avatar icon.

Step 8: Then touch an avatar to choose it.

Step 9: Once you’re satisfied with your profile, touch “OK” to exit.
Setting Up KidiConnect™: KidiConnect™ Edit Child Profile

Step 1: To update your child’s profile, first select “Children” from the top menu bar of the KidiConnect™ smartphone app. If you have more than one child in your family account, swipe left or right over the child’s avatar to select a child. Then touch the child’s avatar to view their profile details.

Note: The Children tab is only visible if you are logged in to the family account.

Step 2: This will open the “Edit Profile” page. Touch the pencil icon if you want to edit your child’s name.

Step 3: Use the onscreen keyboard to edit your child’s name. To make it easier for others to recognize your child, we recommend using a name that people will be familiar with.

Step 4: If you want to edit your child’s profile image, touch the camera icon.

Step 5: Touch the left and right arrows to change your child’s costume.

Step 6: If you want to use a photo in your child’s profile, touch the camera icon.

Step 7: Touch the shutter icon to take a photo or touch the album icon to choose a photo from your album.

Step 8: If you prefer to use one of the default avatar selections, touch the avatar icon.

Step 9: Then touch an avatar to choose it.

Step 10: Once you’re satisfied with your child’s profile, touch “OK” to exit.